RESUME   Contact number: 0412237409   D.O.B: 25-01-2000

Harry Zhong Wang   Contact email: harryzhongwang@gmail.com   Address: Bulleen 3105

I am a highly driven, motivated, and resilient individual, whose inherent curiosity about the world around me leads to the desire of new skills and experiences. My rational and analytical brain enables me to think critically, learn and flexibly solve problems while my excellent interpersonal skills help me collaborate and work effectively in a team. I am always up for a challenge, and cannot wait to develop, build, and innovate in different environments.

EDUCATION

University of Melbourne: Bachelor of Science, Majoring in Computing and Software Systems   **2018-2023**
Ivanhoe Grammar School   **2012-2017**

- Senior House Colours, School Community Service, Principles Award (2015), Soccer Half Colours

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EXPERIENCE

Coles

Team Member   **November 2018-January 2020**

- Demonstrated my value to the team by adapting to a new working environment and learning new skills in a short time span.
- Worked in a team to efficiently complete all required daily tasks, and to achieve and exceed weekly target profits.
- Utilized effective interpersonal skills to deliver exceptional service to customers and built rapport by remembering and acting upon key information about returning customers.
- Ability to communicate professionally, manage workplace relationships, and solve workplace conflict.

Supervisor (Higher Duties in addition to role of Team Member)   **January 2020 - Present**

- Manages the department at night, and as deputy manager during the day: responds to customer complaints and managerial tasks such as ticketing, quality check, and ordering.
- Cooperation with other department managers and team members; raising and responding to system problems that affect multiple departments.
- Ability to be flexible and fast thinking to be able to respond to every situation, such as making sales changes in response to supply and demand.
- Responsible for training new team members, acting as a role model, and creating a comfortable and supportive work environment.

VOLUNTEERING

Impetus Consulting Group   **June – Dec 2022**

Project Consultant

- Impetus is a student-led, not-for-profit organization founded to help strengthen organizations that deliver social outcomes through management consulting services.
- Closely working in team of 6 to research and deliver a solution to the client's problem in the form of a PowerPoint presentation and report.
- Worked with Women Coaching Association (An organization whose mission is to encourage and empower women and girls to coach sport) to come up with volunteer acquisition and retention strategies, as well as suggesting new event and program ideas.

Salvation Army   **2018-2020**

Red Shield Appeal Door Knock Fundraiser

Brotherhood of St Laurence   **2017**

Urban Camp

- Urban Camp hosted by the Brotherhood of St Laurence aims to educate young people on the issues facing disadvantaged Australians, encouraging volunteers to approach issues of social justice and poverty with compassion and understanding. This unique opportunity allowed volunteers to venture out, on a daily basis, to different areas of inner-city Melbourne to work with different community groups such as teaching English to primary school-aged children from disadvantaged backgrounds.

Scope 2016

Scope Young Ambassador Program

- Scope is one of Australia's largest providers of disability support services, supporting people with physical, intellectual, and multiple disabilities and developmental delays. Had the opportunity to learn from a person with a disability who described their experience, and also volunteered at a Disabilities Work Centre by aiding people with disabilities on day-to-day tasks.

SKILLS

I.T./Programming languages
- Java
  - Projects: 8 bit games, library management system, Data Visualization Software.
- C#/C programming
  - Projects:
    - design of algorithms such as search functions, tree structures, hash tables etc
    - Building a custom Remote Procedure Call (RPC) system
    - Process Management simulator implementing SJF and RR scheduling algorithm.
- Python
- MatLab
- HTML

Microsoft
- Excel
- Word
- PowerPoint

Languages
- Fluent in English.
- Professional working proficiency in Chinese Mandarin and Shanghainese.

PERSONAL INTERESTS
- Piano (AMEB Grade 6)
- Bouldering
- eSports

REFEREE

Upon Request.